### **AGING IN COMMUNITY / HOUSING**

### **Community Partners:**

- New Bedford Housing Authority
- New Bedford Office of Housing and Community Development
- Veterans Administration
- Fresh Start Program
- Bristol County District Attorney's Office
- South Coastal Counties Legal Services
- MassHire
- Bristol County Community College
- Tenancy Preservation Program
- SouthCoast Fair Housing
- Coastline Elderly Services



**Goal:** Maintain a skilled workforce to support older adults and people with disabilities to age in their community

**Goal:** Promote options that provide housing stability and preserve tenancy

**Goal:** Support housing for New Bedford's vulnerable older adults

- Created a <u>Housing Resources Guide</u> with information about low-income housing properties and application procedures, homeowner's resources, financial and legal resources. The guide was printed and distributed with financial support from the office of the Bristol County District Attorney.
- Partnered with MassHire to train and offer employment to Home Health Aides and Personal Care Assistants to provide assistance for those choosing to age in place.
- Hosted 7 match-making sessions to connect residents with Personal Care Attendants
- Supported the SouthCoast Elder Homelessness Summit and the Homeless Service Providers Network.
- Provided legal referrals to support housing stability through the COVID-19 pandemic
- Supported home-bound residents during the COVID-19 pandemic with deliveries of food, medicine and essentials, as well as games and weekly wellness calls
- Sponsored a Spring Cleaning event with supplies
- Free groceries were distributed to coordinate with a recipe video demonstrating the preparation of a healthy meal
- Coordinated the installation of raised garden beds were at Anderson Way Housing
- Assisted with the monthly distribution of the Brown Bag program from the Greater Boston Food Bank

## **Outdoor Spaces and Buildings**

### **Community Partners:**

- New Bedford Departments of Parks and Recreation
- New Bedford Department of Planning and Infrastructure
- New Bedford Disabilities Commission
- Mass in Motion
- Southcoast Health Wellness Walking Program
- SouthCoast Bikeway Alliance
- Marion Institute/Grow Education
- Friends of Buttonwood, Hazelwood, and Brooklawn Parks
- Coastline Elderly Services



# **Goal:** Ensure the perspective and needs of older adults in public space design

## **Goal:** Encourage participation of older adults in outdoor activities

## **Goal:** Improve accessibility of public areas

- The Parks Department hosted a "Pedal Party" to introduce a new bikeway.
- Extended senior citizens discounts to include the local fee-based dog park
- Walk audits of two major parks were completed and funds have been obtained to complete ADA compliant designs at West Beach, the most popular beach facility
- Represented the needs of older adults at Mass in Motion and the 2021
   Open Space and Recreation Plan.
- The Friends of Parks are working on adding benches and signage to make the parks more accessible to all ages.
- Installed raised garden beds at Hazelwood, Brooklawn, and Riverside parks.
- The Buttonwood Warming House Senior Center was renovated
- DPI is reviewing all new work within Complete Street guidelines
- Offered exercise programs remotely during COVID-19 pandemic new adult programs include Yoga in the Park and Pickleball
- Intergenerational croquet and lawn bowling programs coming summer of 2021

## **Transportation**

### **Community Partners**

- New Bedford Disabilities Commission
- SRTA (Southeastern Regional Transit Authority)
- SRPEDD (Southeastern Regional Planning and Economic Development District)
- Acushnet Council on Aging
- New Bedford Council on Aging
- Coastline Elderly Services
- Mashpee Wampanoag Tribe



Goal: Improve older adults knowledge and access to cost effective transportation  Goal: Improve ridership confidence for using public transportation	<ul> <li>Accomplishments:</li> <li>Hosted a Transportation Training event with on-site distribution of Senior Charlie Cards</li> <li>Created a travel training video for distribution</li> <li>Increased weekend bus service to New Bedford beaches</li> <li>Produced online map of bus routes with senior housing sites located</li> <li>Reduced user fees during the pandemic</li> <li>Instituted travel announcements in English and Spanish</li> <li>Trained drivers on needs of older and disabled adults</li> <li>Produced Spanish version of on-demand rider application</li> </ul>
<b>Goal:</b> Advocate for expanding transportation resources	Launched new non-stop route between New Bedford and Fall River

## **Community Supports and Health**

### **Community Partners**

- Greater New Bedford Community Health Center
- New Bedford Department of Public Health
- New Bedford Council on Aging
- Coastline Elderly Services
- New Bedford Housing Authority
- Southcoast Health
- BU CADER Institute
- Walgreens
- Community Nurse Home Care
- YWCA
- Coastal Food Shed
- Bristol Community College
- AARP



## **Goal:** Optimize health and wellness in the community

## **Goal:** Promote support for cognitive and emotional health

## **Goal:** Enhance older adult safety

- Offered dental health clinics and provided information on low-cost dental services to the community
- Increased access to healthy foods through mobile markets, food delivery programs, SNAP-education, USDA programs, and farmers markets
- Increased access to mobile health van and expanded access to health screenings
- Facilitated institutional use of food security screenings by the Greater New Bedford Community Health Center
- Conducted 5 dementia training sessions for professionals and first responders
- Completed BU CADER training and disseminated content
- Raised awareness of Elder Abuse and Safety with videos, staff trainings, an annual conference, and distribution of posters and other print materials
- Offered seminars on end-of-life planning
- Provided care, respite and education for caregivers
- Hosted Annual Food Security Forums at UMass Dartmouth
- Facilitated creation a Food Alert app for food rescue and resources
- Organized Healthy Aging Walk
- COVID-19 response included food delivery and distribution events, expansion of the home-delivered meals program, facilitating transportation to COVID test sites, and identification of home-bound adults for COVID-19 vaccination appointments
- Coordinated Annual Healthy Aging Fair for seniors

## **Social Participation**

### **Community Partners**

- AARP
- Mass Senior Action
- South Coast LGBTQ+ Network
- YWCA
- ARAW (Association for the Relief of Aged Women)
- New Bedford Council on Aging
- Coastline Elderly Services
- Mashpee Wampanog Tribe



**Goal:** Create and promote a network of social engagement opportunities for older adults

**Goal:** Support a culture of and age friendly and inclusive community through intentional learning and partnerships

- Increased opportunities for LGBTQ+ Seniors to socialize at supper clubs, café events, movie nights, art festivals, wellness walks, yoga classes and more
- Offered intergenerational art and computer classes at the Immigrants' Assistance Center
- Completed series of MCOA Aging Mastery classes
- Supported behavioral health outreach through Mass Council on Aging Elder Mental Health Outreach Team
- Expanded the number of Memory Cafés in the region and opened the state's first all Portuguese Memory Café
- Hosted learning sessions on end-of-life decision making
- Offered support and self-care sessions for caregivers
- Paired UMass Dartmouth students with seniors experiencing loneliness and social isolation for weekly phone calls
- Increased participation in neighborhood meetings

## **Civic Participation and Employment**

### **Community Partners**

- MassHire
- Workforce Investment Board
- Bristol Community College
- Senior Community Service Employment Program
- Volunteer South Coast (United Way)
- UMass Dartmouth
- One Southcoast Chamber
- Coastline Elderly Services
- New Bedford Counts



**Goal:** Better connect older adults to employment resources and opportunities

**Goal:** Identify and promote volunteer and mentorship opportunities for older adults

**Goal:** Ensure the inclusion of older adults in civic affairs and development of workplace initiatives

- Offered monthly classes at MassHire for older adults seeking employment
- Provided technology training for older adults
- Attended job fairs and connected seniors with employment opportunities
- Promoted employment opportunities with New Bedford Departments of Parks and Public Schools
- Utilized Volunteer Southcoast to promote opportunities for volunteering and mentorship
- Transported seniors to volunteer fair hosted by UMass Dartmouth
- Transported seniors to State House Lobby Day
- Collaborated with community partner to train and designated local businesses as Dementia Friendly
- Worked with New Bedford Counts to ensure participation of older adults in census count
- Supported employment of Foster Grandparents through the pandemic

### **Communication and Information**

### **Community Partners**

- Coastline Elderly Services
- New Bedford Mayor's Office
- Mass Association for the Blind and Visually Impaired (MABVI)
- Southcoast Health
- New Bedford Council on Aging
- Mass Senior Action
- Alzheimer's Association



Goal: Review and determine best practices to better reach our aging population and increase awareness of existing community resources

**Goal:** Develop a senior communication plan

- Developed an Age Friendly website hosted by Coastline
- Distributed Senior Scope newspaper statewide
- Promoted news and events in timely manner via Coastline's Facebook page
- Published Spanish and Portuguese translations of health news in partnership with Southcoast Health
- Produced and shared transportation, cooking, and elder safety videos
- Shared and adopted best practices of the Massachusetts Association of Blind and Visually Impaired with our community-based partners